Customer Notice.

To our locals,

We have been notified on **Saturday 29 August** that a guest in our venue has tested positive for the Coronavirus (COVID-19).

The guest was last present in the hotel on **Saturday 22 August between 8:30pm and 11:30pm.**

As a licensed venue, we already have very high standards of cleaning and hygiene in place, and the venue has a detailed deep clean scheduled overnight on **29 August.**

We have provided NSW Health with contact details of staff and customers at the hotel during that period. To further aid NSW Health with contact tracing monitoring, we highly encourage all customers to download the COVIDSafe app.

The wellbeing of our guests, team and communities is our highest priority, and in line with public health advice, we are taking all necessary steps to ensure ongoing safety in our venue.

If you visited Caringbah Hotel on Saturday 22 August between 8:30pm and 11:30pm and have since displayed symptoms, or do so in the next two weeks, we urge you to contact the Department of Health hotline on 1800 020 080 and follow their recommendation on testing and isolating. We have encouraged all our team members who have worked during this period to do the same thing.

We thank you for your continued support and understanding in what is a very challenging time for everyone.

Stay safe,
The Caringbah Hotel Team